

**Dated: 06th October 2023**

### Important Advisory for IFB Customers – Beware of Fraudulent Agencies

As part of our ongoing commitment to ensuring your safety and satisfaction, we want to draw your attention to a matter of utmost importance.

It has come to our attention that there are unauthorized and fraudulent agencies operating under the name of **IFB** who are deceiving and exploiting our valued customers in different ways, some of which are as under:

1. Fake Websites & apps
2. Fake Call Center.
3. Fake Service Center with technicians selling Fake products & spare parts.

We take this matter very seriously, and we are committed to protecting our customers from any inconvenience or harm caused by these unscrupulous entities.

To safeguard your interests, we strongly advise our customers to note the official contact information as under & REFRAIN from connecting from any other fake sources.

#### Official Contact Information:

Please only reach out to **IFB** through our official and registered contact numbers and email addresses for any sales, service requirements, or support as below.

Contact Centre Number: **08069545678/08045845678** WhatsApp: **9231004321**

E-Mail Address: [customerservice@ifbglobal.com](mailto:customerservice@ifbglobal.com)

Official Website of the IFB Appliances :<https://www.ifbappliances.com/>

**Financial Transactions:** Always ensure to verify and make all payments & transactions only to genuine **IFB** touchpoints or authorised representative. Please note IFB authorised representative will be always in IFB Uniform with IFB ID cards & stationary. The representative will provide the receipts for all the payments made by the customer.

We understand the importance of trust and reliability when it comes to the appliances that enhance your daily life. Your satisfaction and safety are our top priorities, and we are taking all necessary steps to address this issue and eliminate fraudulent entities operating in our name.

**IFB Industries Ltd**

