

Dishwasher
Neptune VX Plus
User Manual

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Read Instructions before switching on the Dishwasher.
Observe the safety guidelines for installation.



Thank you for choosing this product.

This User Manual contains important information on safety and instructions intended to assist you in the operation and maintenance of your appliance.

Please take the time to read this User Manual before using your appliance and keep this book for future reference.

Icon	Type	Meaning
	WARNING	Serious injury or death risk
	RISK OF ELECTRIC SHOCK	Dangerous voltage risk
	FIRE	Fire risk
	CAUTION	Injury or property damage risk
	IMPORTANT / NOTE	Operating the system correctly

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1. SAFETY INSTRUCTIONS


1.1. General Safety Warnings


- Read these instructions carefully before using your appliance and keep this manual for future reference.


 Please check the packaging of your machine before installation and the outer surface of the machine once the packaging has been removed. Do not operate the machine if it appears damaged or if the packaging has been opened.

- Packaging materials protect your machine from any damage that might occur during transportation. The packaging materials are environmentally friendly as they are recyclable. Use of recycled material reduces raw material consumption and decreases waste production.

 This appliance can be used by children aged from 8 years and above, and by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand hazards involved. Children should not be allowed to play with the appliance.

 Remove packaging and keep it out of reach of children.

 Keep children away from detergents and rinse aids.

 There may be some residue left in the machine after washing. Keep children away from the machine when it is open.

1.2. Installation Warnings

- Choose a suitable and safe place to install your machine.
- Only original spare parts should be used with the machine.



Unplug the machine before installation.



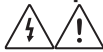
Your machine must only be installed by an authorised service agent. Installation by anyone other than an authorised agent may cause your warranty to be void.



Check that the indoor electrical fuse system is connected in line with safety regulations.



All electrical connections must match the values on the plate.



Ensure the machine does not stand on the electrical supply cable.



Never use an extension cord or a multiple socket connection.



The plug should be accessible after the machine is installed.

- After installation, run your machine unloaded for the first time.



The machine must not be plugged in during positioning.



Always use the coated plug supplied with your machine.





If the electrical cable is damaged, it should only be replaced by a qualified electrician.

1.3. During Usege

- This machine is for domestic use only; do not use

- it for other purposes. Commercial use will void the guarantee.


 Do not stand, sit or place loads on the open door of the dishwasher.


 Only use detergents and rinse aids produced specifically for dishwashers. Our company is not responsible for any damage that may occur due to misuse.


 Do not drink water from the machine.


 Due to the danger of explosion, do not place any chemical dissolving agents into the machine's washing section.



- Check the heat-resistance of plastic items before washing them in the machine.

 Only put items in the machine which are suitable for dishwashing, and take care not to overfill the baskets.

 Do not open the door while the machine is in operation, hot water may spill out. Safety devices ensure the machine stops if the door is opened.


 The machine door should not be left open. It may cause accidents.


 Place knives and other sharp objects in the cutlery basket in a blade-down position.


  For models with the automatic door-opening system, when the EnergySave option is active, the door will open at the end of a program. To prevent damage to your dishwasher, do not attempt to close the door for one minute after it has opened. For effective drying, keep the door open for 30 minutes after a programme has ended. Do not stand in front of the door after the auto-open signal sounds.


 In the case of a malfunction, repair should only


be performed by an authorised service company, otherwise the warranty will be void.

 Before repair work, the machine should be disconnected from the mains. Do not pull the cable to unplug the machine. Switch off the water tap.

 Operation at a low voltage will cause a decline in performance levels.

 For safety, disconnect the plug once a program has finished.

 To avoid an electric shock, do not unplug the machine with wet hands.

 Pull the plug to disconnect the machine from the mains, never pull on the cord.

About E-waste

E-waste or Electronic Waste or Waste Electrical and Electronic Equipment (WEEE) are the terms used to describe old, end-of-life or discarded appliances which are operated using electricity.

Do's and don'ts for customers

Do's

- Always dispose of products that have reached end-of-life by calling an Authorized local E-waste Recycler.
- Always drop off your used/discarded or end-of-life electronic products, batteries or any accessories at your nearest Authorized E-Waste Recycler or E-waste collection center.
- Wherever possible or as instructed, separate the packaging material according to responsible waste disposal and recycling options.
- Check with your nearest dealer or electronic showroom if any scheme is available with return of old and end-of-life electronic item.

Don't

- Do not dismantle your electronic products on your own.
- Do not throw electronics in bins having "Do Not Dispose" sign.
- Do not give E-waste to informal and unorganized sectors like Local Scrap Dealer and Rag Pickers.
- Do not dispose off your product in garbage bins along with municipal waste that ultimately reaches landfills.

Risks of improper handling of E-waste

E-waste usually includes components which if disposed off improperly hold adverse environmental consequences such as air, water, and soil pollution and also pose risks to human health. By ensuring this product is disposed off correctly, you will help prevent potential negative consequences for the environment and human health.

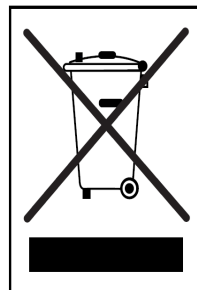
Components and materials used in the manufacture of this product are RoHS compliant.

CE Declaration of Conformity

We declare that our products meet the applicable European Directives, Decisions and Regulations and the requirements listed in the standards referenced.

Packaging and Recycling

Packaging materials protect your machine from damage that may occur during transportation. The packaging materials are environmentally friendly as they are recyclable. The use of recycled material reduces raw material consumption and therefore decreases waste production. Plastics are marked with the international abbreviations (>PE<, >PP<, etc.). The cardboard parts consist of recycled paper. They can be put into waste paper containers for recycling.



For detailed information and disposal request

Please visit our website <https://www.ifbappliances.com/e-waste> or Contact IFB Care at 080 458 45678 and provide your details to our representative to raise a request for product to be picked up for recycling and safe disposal.

2. INSTALLATION

2.1. Machine positioning


When positioning the machine, place it in an area where dishes can be easily loaded and unloaded. Do not put the machine in an area where the ambient temperature falls below 0°C.

Read all warnings located on the packaging before removing the packaging and positioning the machine.

Place the machine close to a water tap and drain. Take into consideration that the connections will not be altered once the machine is in position.

Do not hold the machine by its door or panel.

Leave an adequate distance around the machine to allow ease of movement when cleaning.

 Ensure the water inlet and outlet hoses are not squeezed or trapped and that the machine does not stand on the electrical cable while positioning.


Adjust the feet so the machine is level and balanced. The machine should be placed on flat ground otherwise it will be unstable and the door of the machine will not close properly.


2.2. Water connection


We recommend fitting a filter to your water inlet supply in order to prevent damage to your machine due to contamination (sand, rust, etc.) from indoor plumbing. This will also help prevent yellowing and deposit formation after washing.


2.3. Water inlet hose

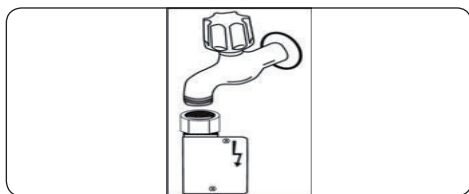



 **WARNING:** Use the new water inlet hose supplied with your machine, do not use an old machine's hose.

 **WARNING:** Run water through the new hose before connecting.

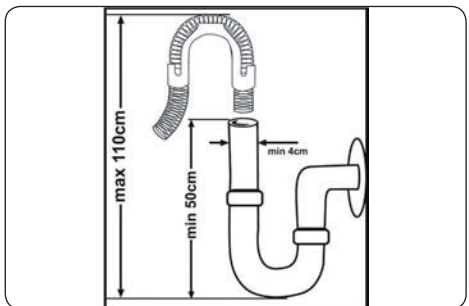
 **WARNING:** Connect the hose directly to the water inlet tap. The pressure supplied by the tap should be a minimum of 0.03 MPa and a maximum of 1 MPa. If the pressure exceeds 1 MPa, a pressure relief valve must be fitted between the connection.

 **WARNING:** After the connections are made, turn the tap on fully and check for water leaks. Always turn off the water inlet tap after a wash program has finished.




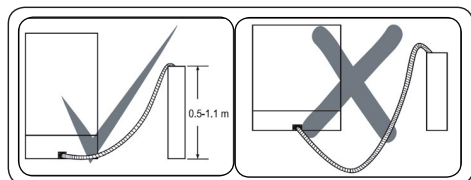
 An Aquastop water spout is available with some models. Do not damage it or allow it to become kinked or twisted.

2.4. Drain Hose



Connect the water drain hose directly to water drain hole or to the sink outlet spigot. This connection should be minimum 50 cm and maximum 110 cm from floor plane.

 **IMPORTANT:** Items will not wash properly if a drain hose longer than 4 m is used.



2.5. Electrical connection

! WARNING: Your machine is set to operate at 220-240 V. If the mains voltage supply to your machine is 110 V, connect a transformer of 110/220 V and 3000 W between the electrical connection.

! ! The earthed plug of the machine must be connected to an earthed outlet supplied by suitable voltage and current.

! ! In the absence of earthing installation, an authorised electrician should carry out an earthing installation. In the case of use without earthing installed, we will not be responsible for any loss of use that may occur.

! The indoor fuse current value should be 10-16 A.

2.6. Fitting the machine undercounter

If you wish to fit your machine undercounter, there must be sufficient space to do so and the wiring-plumbing must be suitable to do so (1). If the space under the countertop is suitable for fitting your machine, remove the worktop as shown in the illustration (2).

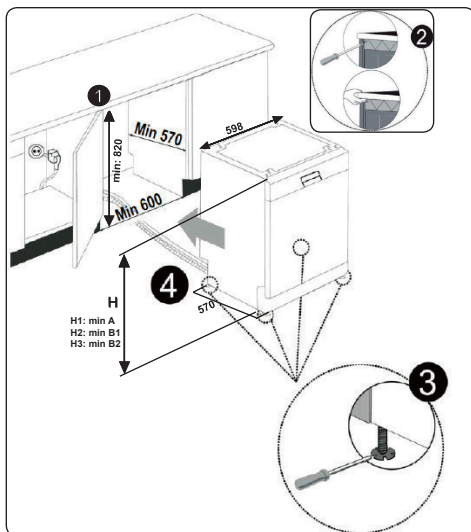
! WARNING: The countertop, of which the machine will be placed under, must be stable in order to prevent imbalance.

The top panel of the dishwasher must be removed to fit the machine under the countertop.

To remove the top panel, remove the screws that hold it on, located at the rear of the machine. Then, push the panel 1 cm from the front towards the rear and lift it. Adjust the machine feet according to the slope of the floor (3).

Fit your machine by pushing it under the counter taking care not to crush or bend the hoses (4).

! WARNING: After removing the top panel of your dishwasher, the machine should be placed in a space of the dimensions shown in the figure below.



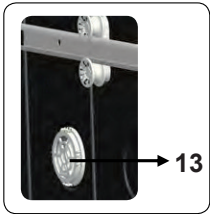
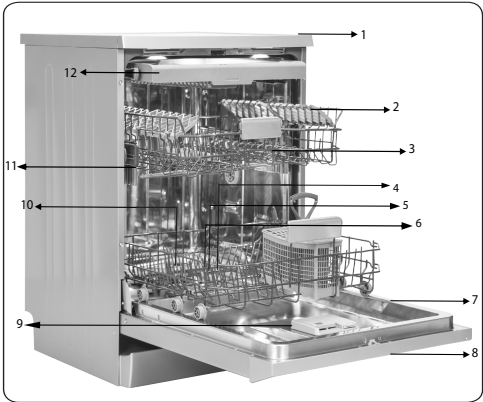
	A	B	
	All Products	B ₁	B ₂
Product's Height (±2 mm)	820 mm	830 mm	835 mm

A: If there is no felt on the top of the product; you should take into account this product's height.

B1: If there is felt on the top of the product with 2nd basket; you should take into account this product's height.

B2: If there is felt on the top of the product with 3rd basket; you should take into account this product's height.

3. TECHNICAL SPECIFICATIONS



3.1. General appearance

- 1. Worktop
- 2. Upper basket with racks
- 3. Upper spray arm
- 4. Lower basket
- 5. Lower spray arm
- 6. Filters
- 7. Rating plate
- 8. Control panel
- 9. Detergent and rinse-aid dispenser
- 10. Salt dispenser
- 11. Upper basket track latch
- 12. Upper Cutlery Basket
- 13. Turbo Drying Unit: This system provides better drying performance for your dishes.

3.2. Technical specifications

Capacity	15 place settings
Dimensions (mm)	
Height	850(mm)
Width	598(mm)
Depth	598(mm)
Net weight	54 kg
Operating voltage / frequency	220-240V 50 Hz,
Total current (A)	10(A)
Total power (W)	1900(W)
Water supply pressure	Maximum: 1 (Mpa) Minimum: 0.03 (Mpa)

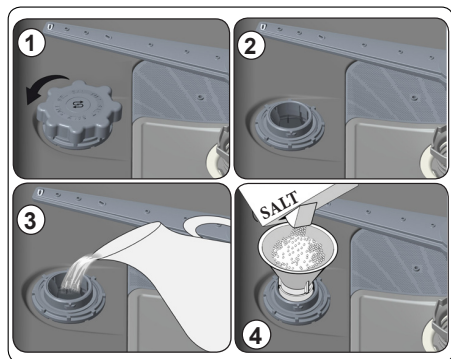
4. BEFORE USING THE APPLIANCE

4.1. Preparing your Dishwasher for first use

- Check whether the electricity and supply water specifications match the values indicated in the installation instructions for the machine.
- Remove all packaging materials inside the machine.
- Set the water softener level.
- Fill the rinse aid compartment.

4.2. Fill the salt (IF AVAILABLE)

To fill with softener salt, open the salt compartment cap by turning it counter clockwise. **(1)** **(2)** At first use, fill the compartment with 1 kg salt and water **(3)** until it is almost overflowing. If available, using the funnel **(4)** provided will make filling easier. Replace the cap and close it. After every 20th-30th wash, add salt into your machine until it fills up (approx. 1 kg).



Fill the salt compartment with water the first time you fill the salt compartment only.


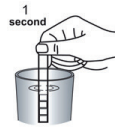
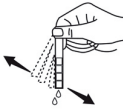

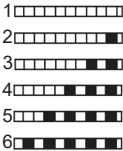
Use softener salt specifically produced for use in dishwashers.

When you start your dishwasher, the salt compartment is filled with water, therefore put the softener salt in prior to starting your machine.

If the softener salt has overflowed and you do not start the machine immediately, run

a short washing program to protect your machine against corrosion.

4.3. Test Strip

Run water through tap (1min.)	Keep the strip in water (1sec)	Shake the strip.	Wait (1min.)	Set the hardness level of your machine.
				

NOTE: Level is set 3 as default. If the water is well water or has a hardness level above 90 dF, we recommend that you use filter and refinement devices.

4.4. Water Hardness Table

Level	German dH	British dE	French dF	PPM	Indicator
1	0-5	0-6	0-9	0-90	L1 is shown on the display.
2	6-11	7-14	10-20	100-200	L2 is shown on the display.
3	12-17	15-21	21-30	210-300	L3 is shown on the display.
4	18-22	22-28	31-40	310-400	L4 is shown on the display.
5	23-31	29-39	41-55	410-550	L5 is shown on the display.
6	32-39	40-49	56-70	560-700	L6 is shown on the display.

4.5. Water Softener System

The dishwasher is equipped with a water softener which reduces the hardness in the mains water supply. To find out the hardness level of your tap water, contact your water company or use the test strip (if available).

4.6. Setting

- Push the programme button and hold it down.
- Turn on the machine.
- Hold down the programme button until "SL" disappears from the display.
- The machine will display the last setting.
- Set the level by pushing the "+" and "-" buttons.
- Switch off the machine to save the setting.

4.7. Detergent usage

Only use detergents specifically designed for domestic dishwashers.

Add the recommended amount of detergent for the selected programme to ensure the best performance.

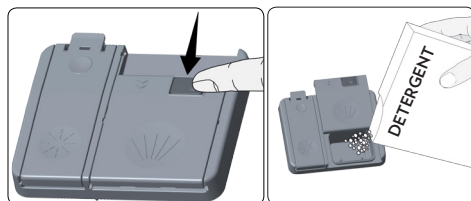
Keep your detergents in cool, dry places out of reach of children.

See the detergent manufacturer's instructions for a further information.

4.8. Filling the detergent

Push the latch to open the dispenser and pour in the detergent.

Close the lid and press it until it locks in place. The dispenser should be refilled just before the start of each programme.



4.9. Using combined detergents

These products should be used according to the manufacturer's instructions.

Never put combined detergents into the interior section or the cutlery basket.

Combined detergents contain not only the detergent but also rinse-aid, salt replacement substances and additional components depending on the combination.

We recommend you do not use combined detergents in short programmes.

Please use powder detergents in such programmes.

If you encounter problems when using combined detergents, please contact the detergent manufacturer.

When you stop using combined detergents, make sure that water hardness and rinse aid settings are set to correct level.

4.10. Rinse-aid usage

Rinse-aid makes dishes sparkle and helps them to dry without spotting. Rinse-aid is required for stain-free utensils and clear glasses. Use only rinse-aid for domestic dishwashers.

4.11. Filling the rinse-aid and setting

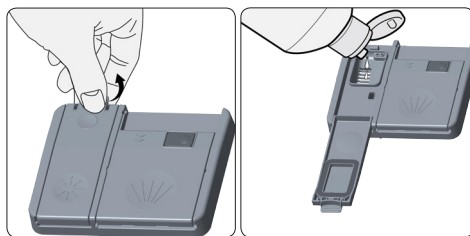
To fill the rinse aid compartment, open the rinse-aid compartment cap. Fill the compartment with rinse aid to the MAX level and then close the cap. Be careful not to overfill the rinse aid compartment and wipe up any spills.

In order to change the rinse aid level, follow the below steps before turning on the machine:

- Push the programme button and hold it down.
- Turn on the machine.
- Hold down the programme button until "rA" disappears from the display. Rinse aid set follows water hardness set.
- The machine will display the current setting.
- Set the level by pushing the "+" and "-" buttons.
- Switch off the machine to save the setting.

The factory setting is "4".

If the dishes are not drying properly or are spotted, increase the level. If blue stains form on your dishes, decrease level.



Level	Brightener Dose	Indicator
1	Rinse-aid not dispensed	r1 is shown on the display.
2	1 dose is dispensed	r2 is shown on the display.
3	2 doses are dispensed	r3 is shown on the display.
4	3 doses are dispensed	r4 is shown on the display.
5	4 doses are dispensed	r5 is shown on the display.

5. LOADING YOUR DISHWASHER

For best results, follow these loading guidelines.

We recommend that you place large items (pots, pans, lids, plates and bowls) which are heavily soiled in the lower basket.

The upper basket is designed for delicate and lighter dishware such as glasses, coffee and tea cups and saucers. Position the dishes so that they will not get moved by the spray of water.

Cutlery should be placed in the cutlery basket. Items should be loaded individually into the appropriate slots with their handles downwards. Long utensils should be placed horizontally on the baskets.



WARNING: Take care not to obstruct the rotation of spray arms.

5.1. Recommendations

Remove any coarse residue on dishes before placing the dishes in the machine. Start the machine with full load.



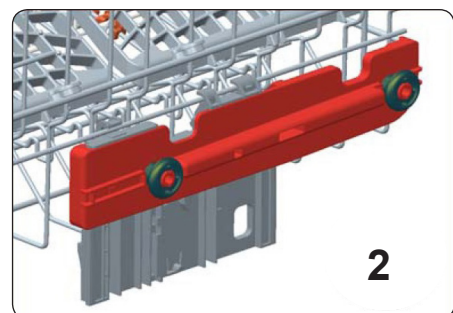
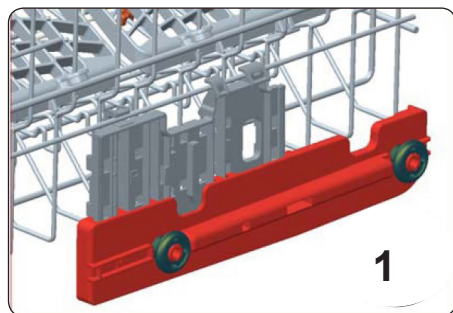
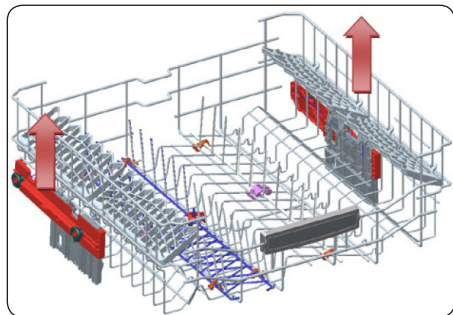
Do not overload the drawers or place dishes in the wrong basket.



WARNING: Always place sharp utensils with the sharp point down and open utensils with their openings d

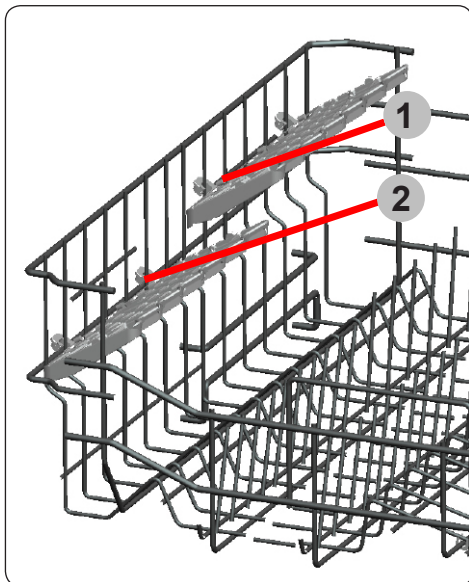
Height adjustment

The upper basket includes a mechanism which enables the height of the basket to be adjusted up (1) or down (2) without having to remove the basket. Hold the basket on both sides and pull it up or push it down, ensuring both sides of the upper basket are in the same position.



Height Adjustable Rack (peg type)

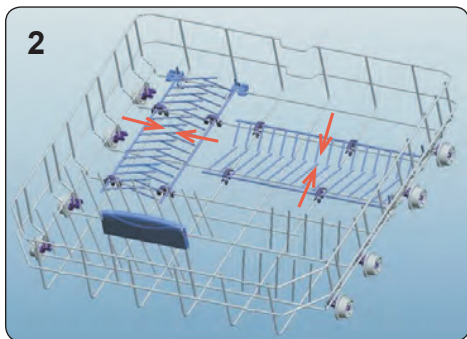
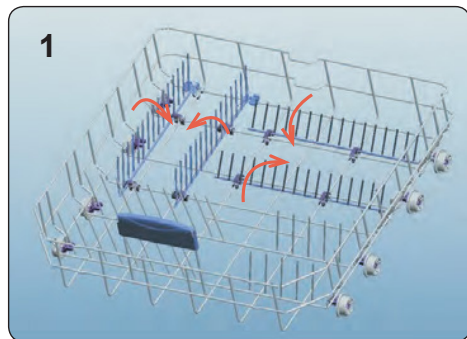
The height adjustable racks enable glasses and cups to be placed on or under the racks. The racks can be adjusted to 2 different heights. Cutlery and utensils can also be placed on the racks horizontally.



Four Folding Racks

(15 pc)

The folding racks allow easier placement of larger items, such as pots and pans. Each section can be folded separately. The racks can be raised up, or folded down, as shown in the images.



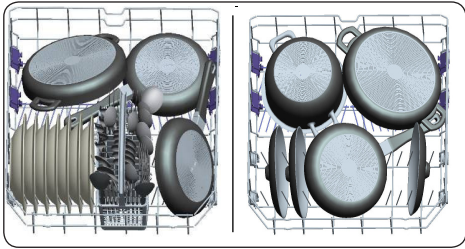
Upper Cutlery Basket

The upper cutlery basket is designed for the placement of large and small cutlery and utensils.

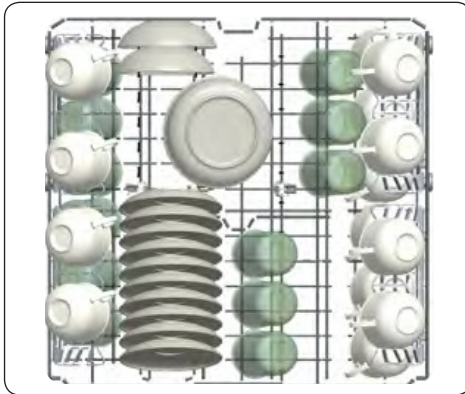


WARNING: Knives and other sharp objects must be placed horizontally in the cutlery basket.

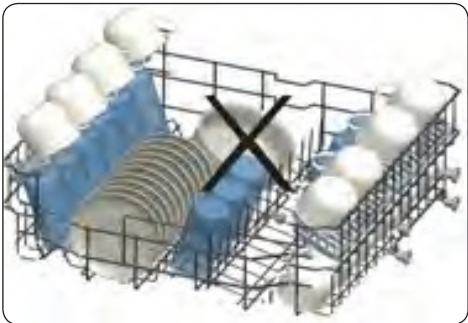
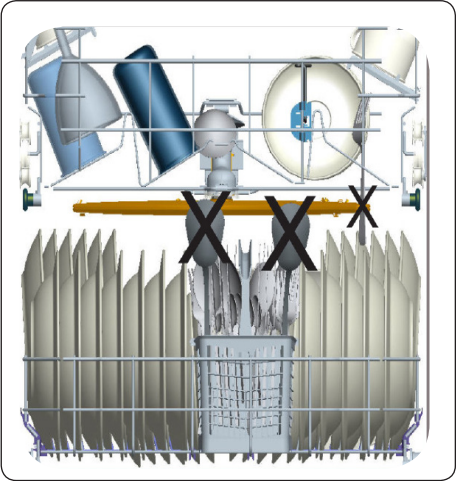
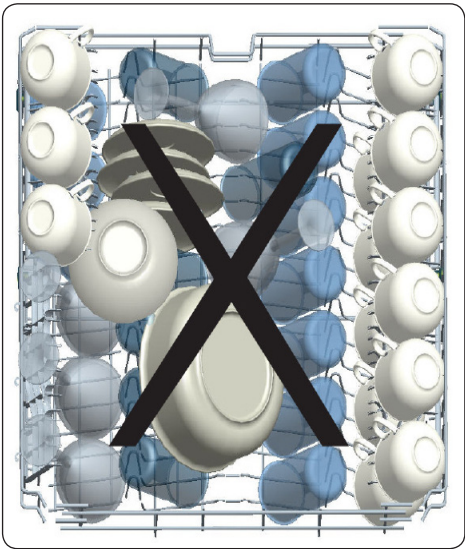
5.2. Alternative Basket Loads
Lower Basket



Top basket



Incorrect loads



6. PROGRAMME TABLE

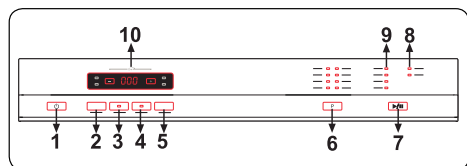
Programme	Duration (min)	Description
Prewash 50°C	14'	To rinse heavily soiled dishes before a wash programme.
Auto Delicate	64-92	Automatic programme for delicate dishes which are not heavily soiled.
Auto Normal	100-121	Automatic programme for dishes which are not heavily soiled.
Auto Intensive	111-178	Automatic programme for heavily soiled dishes.
Quick 30'	30	Quick wash programme for lightly soiled dishes.
Eco (Reference)	11 F	Standard programme for dishes which are used daily but are not heavily soiled.
Super 50'	50	A faster programme for dishes which are used daily but are not heavily soiled.
Daily	94	For for dishes which are used daily but are not heavily soiled.



NOTE: PROGRAMME DURATION MAY CHANGE ACCORDING TO THE AMOUNT OF DISHES, TAP WATER, AMBIENT TEMPERATURE AND SELECTED ADDITIONAL FUNCTIONS.

- Only use powder detergent in short programmes.
- Short programmes do not include a drying step.
- To assist drying, we recommend partially opening the door after the programme has finished.

7. THE CONTROL PANEL



Press the Power On/Off button (1), the Start/Pause light (7) will illuminate.

Select the programme most suitable for your dishes using the Programme Selection button (6).

Additional functions (2, 3, 4, 5) can also be selected.



NOTE: Press the Extra button (2) once to activate the Extra Rinse function. The Extra Rinse light on the Remaining Time Indicator (10) will illuminate. Extra washing/rinsing steps are added to the selected programme. Press the Extra button once again to activate the Extra Dry function. The Extra Dry light will illuminate so extra heating/drying steps will be added to the selected programme. Press the button a third time to deactivate the functions, both lights will switch off.



NOTE: Press the Extra Hygiene button (3) to change the washing temperature and duration, to ensure a more hygienic wash.



NOTE: Press the Tablet Detergent button (4) when using a combined detergent that contains salt, rinse aid or other extras.



NOTE: Press the Half Load button (5) to select the area of the dishwasher containing dishes to be washed. You can select both basket, the upper basket only, or the lower basket only. Press the button until the light corresponding to the basket containing the dishes to be washed illuminates. Dishes in other areas will not be washed.



NOTE: If an extra feature has been used on the most recent wash programme, this feature will remain active on the next

selected programme. If you do not want to use this feature on the newly selected wash programme, press the feature button until the light on the button switches off.

Press the Start/Pause button (7) to start the selected programme. The light on the Start/Pause button will switch off and the Wash light (9) will illuminate. If the door of your machine is opened while a programme is operating, the Start/Pause light (7) will flash.

The Wash, Rinse, Dry and End lights (9) on the Control Panel indicate the status of the programme in operation. The machine will remain silent for 40 to 50 minutes while the Drying light is on.

The Remaining Time Indicator (10) displays the programme times and the time remaining of the programme in operation.



NOTE: Simultaneously press the "+" and "-" buttons for 3 seconds to activate/deactivate the Child Lock. When it is first activated, "CL" will show on the Remaining Time Indicator for 2 seconds. When it is deactivated, "CL" will flash once.



NOTE: When there is insufficient softening salt, the Salt Lack Warning Indicator (8) will illuminate to indicate the salt chamber needs filling.



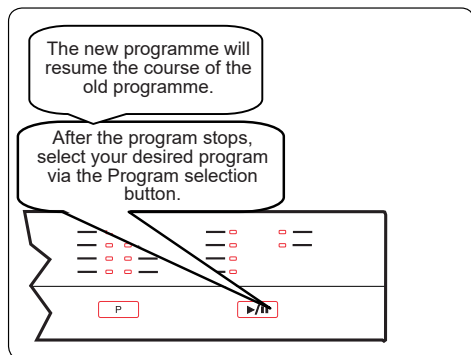
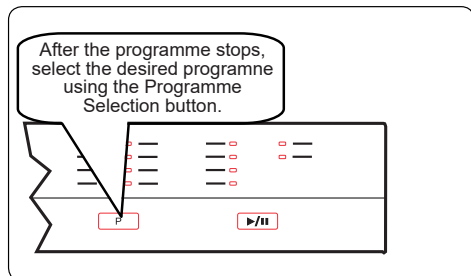
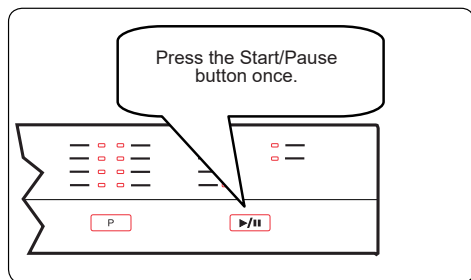
NOTE: When there is insufficient rinse aid, the Rinse Aid Lack Warning Indicator (8) will illuminate to indicate the rinse aid chamber needs filling.

Delaying a Programme

Press the "+" and "-" buttons on the Remaining Time Indicator to adjust the programme delay time before the programme starts. To change the delay time, first press the Start/Pause button, then use the "+" and "-" buttons to select a new delay time. To activate the new delay time, press the Start/Pause button.

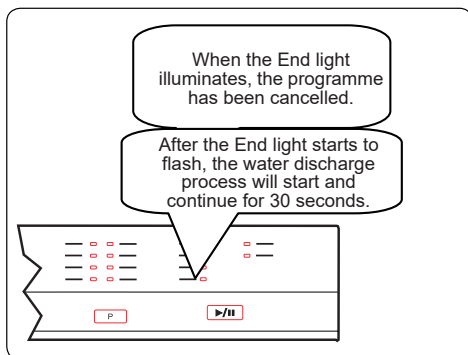
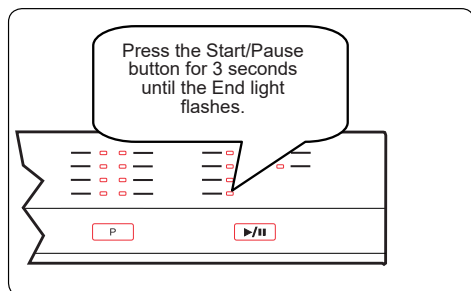
7.1. Changing a Programme

Follow the steps below to change a programme while in operation.

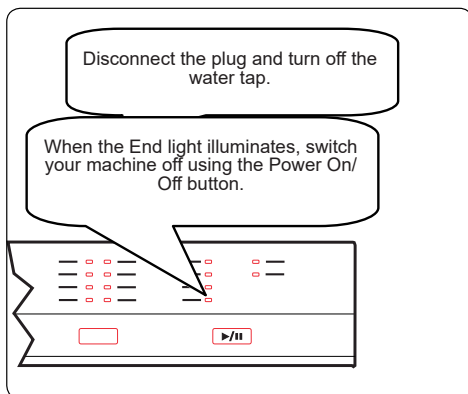


7.2.Cancelling a Programme

Follow the steps below to cancel a programme while in operation.



8.3.Switching the Machine Off



NOTE: Do not open the door before the programme is complete.



NOTE: Leave the door of your machine slightly open at the end of a wash programme to speed up drying.



NOTE: If the door of the machine is opened or the power is cut during operation, the programme will continue when the door is closed or the power returns.

8. CLEANING AND MAINTENANCE

Cleaning your Dishwasher is important to maintain the machine's service life.

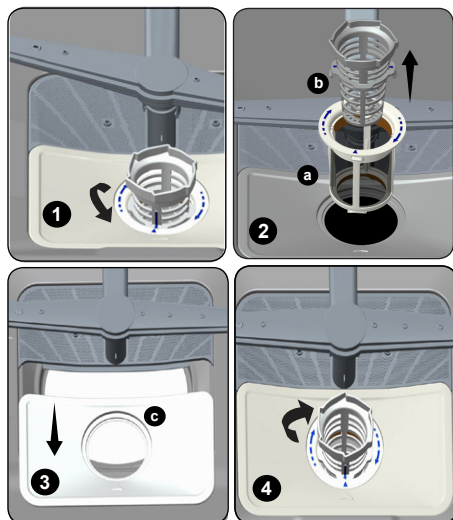
Oil and lime may build up in your Dishwasher over time. If this occurs:

- Fill the detergent compartment but do not load any dishes. Select a programme which runs at high temperature and run the Dishwasher empty. If this does not clean your Dishwasher sufficiently, use a cleaning agent designed for use with dishwashers.
- **Wipe the door seals regularly with a damp cloth to remove any accumulated residue.**

8.1. Cleaning machine and filters

Clean the filters and spray arms at least once a week. If any food waste remains on the coarse and fine filters, remove them and clean them thoroughly with water.

- a) Micro Filter b) Coarse Filter**
c) Metal Filter



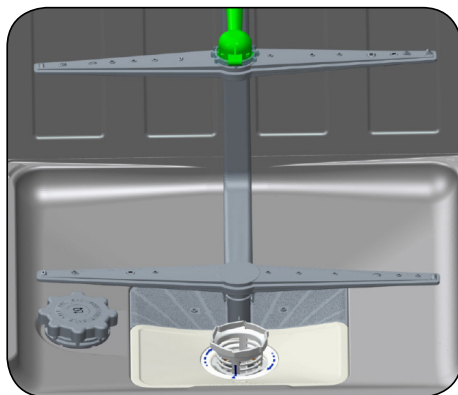
To remove and clean the filter combination, turn it counter clockwise and remove it by lifting it upwards (1). Pull the coarse filter out of the micro filter (2). Then pull and remove the metal filter (3). Rinse the filter with lots of water until it is free of residue. Reassemble

the filters. Replace the filter insert, and rotate it clockwise (4).

- Never use your Dishwasher without a filter.
- Incorrect fitting of the filter will reduce the washing effectiveness.
- Clean filters are necessary for proper running of the machine.

8.2. Spray arms

Make sure that the spray holes are not clogged and that no food waste is stuck to the spray arms. If there is any clogging, remove the spray arms and clean them under water. To remove the upper spray arm undo the nut holding it in position by turning it clockwise and pulling it downwards. Make sure that the nut is properly tightened when refitting the upper spray arm.



9. TROUBLESHOOTING

FAULT	POSSIBLE CAUSE	TROUBLESHOOTING
The programme does not start.	Your Dishwasher is not plugged in.	Plug your Dishwasher in.
	Your Dishwasher is not switched on.	Switch your Dishwasher on by pressing the On/Off button.
	Fuse blown.	Check your indoor fuses.
	Water inlet tap is closed.	Turn on the water inlet tap.
	Your Dishwasher door is open.	Close the Dishwasher door.
	Water inlet hose and machine filters are clogged.	Check the water inlet hose and machine filters and make sure they are not clogged.
Water remains inside the machine.	Water drain hose is clogged or twisted.	Check the drain hose, then either clean or untwist it.
	The filters are clogged.	Clean the filters.
	The programme is not finished yet.	Wait until the programme is finished.
Machine stops during washing.	Power failure.	Check mains power.
	Water inlet failure.	Check water tap.
Shaking and hitting noises are heard during a wash operation.	The spray arm is hitting the dishes in the lower basket.	Move or remove items blocking the spray arm.
Partial food wastes remain on the dishes.	Dishes placed incorrectly, sprayed water not reaching affected dishes.	Do not overload baskets.
	Dishes leaning each another.	Place dishes as instructed in the section on loading your dishwasher.
	Not enough detergent used.	Use the correct amount of detergent, as instructed in the programme table.
	Wrong wash programme selected.	Use the information in the programme table to select the most appropriate programme.
	Spray arms clogged with food waste.	Clean the holes in the spray arms with thin objects.
	Filters or water drain pump clogged or filter misplaced.	Check the drain hose and filters are correctly fitted.

FAULT	POSSIBLE CAUSE	TROUBLESHOOTING
Whitish stains remains on dishes.	Not enough detergent used.	Use the correct amount of detergent, as instructed in the programme table.
	Rinse aid dosage and/or water softener setting set too low.	Increase rinse aid and/or water softener level.
	High water hardness level.	Increase water softener level and add salt.
	Salt compartment cap not closed properly.	Check that the salt compartment cap is closed properly.
Dishes do not dry.	Drying option is not selected.	Select a programme with a drying option.
	Rinse aid dosage set too low.	Increase rinse aid dosage setting.
Rust stains form on the dishes.	Stainless-steel quality of the dishes is insufficient.	Use only dishwasher-proof sets.
	High level of salt in wash water.	Adjust the water hardness level using water hardness table.
	Salt compartment cap not closed properly.	Check that the salt compartment cap is closed properly.
	Too much salt spilled in the Dishwasher while filling it with salt.	Use funnel while filling salt to the compartment to avoid spillage.
	A poor mains grounding.	Consult a qualified electrician immediately.
Detergent remains in the detergent compartment.	Detergent was added when the detergent compartment was wet.	Make sure detergent compartment is dry before use.

AUTOMATIC FAULT WARNINGS AND WHAT TO DO

TROUBLE CODE	POSSIBLE FAULT	WHAT TO DO
F5	Insufficient water	Make sure the water inlet tap is open and water is flowing
		Separate the inlet hose from the tap and clean the filter of the hose.
		Contact for service if the error continues.
F3	Continuous water input	Close the tap and contact for service.
F2	Inability to discharge water	Water discharge hose and filters may be clogged.
		Cancel the program.
		If the error continues, contact for service.
F8	Heater error	Contact for service.
F1	Overflow	Unplug the machine and close the tap.
		Contact for service.
FE	Faulty electronic card	Contact for service.
F7	Overheating	Contact for service.
F9	Divisor position error	Contact for service.
F6	Faulty heater sensor	Contact for service.

10. PRACTICAL INFORMATION

- When the machine isn't in operation:
 - Disconnect the plug and close the tap.
 - Leave the door slightly open to prevent odour formation.
- Select the dry option to remove water droplets.
- Place dishes in the machine properly to achieve the best energy consumption, washing and drying performance. Please see the programme and consumption table for more information.
- Rinse dirty dishes before placing them in the dishwasher.
- Only use the Prewash programme when necessary.
- Do not place the machine near a refrigerator because it will reach high temperatures.
- If the machine is located in an area that is at risk of freezing, close the tap, disconnect the inlet hose from the tap and drain the water inside the hose and the machine completely.

11. THE PRODUCT FICHE

Supplier's trade mark	IFB
Supplier's model	Neptune VX Plus
Capacity of dishwasher	15
The energy efficiency class	A++
Annual energy consumption in kWh per year (AEc) (280 Cycle)*	267
Energy consumption (Et) (kWh per cycle)	0,93
Off-mode power consumption (W) (Po)	0,50
Left-on mode power consumption (W) (Pi)	1,00
Annual water consumption in litres per year (AWc) (280 Cycle)**	2520
Drying efficiency class***	A
Standard programme name****	Eco
Programme time for standard cycle (min)	171
Duration of the left-on mode (T _I) (min)	-
Airborne acoustical noise emissions (dB(A) re 1 pW)	49
Freestanding/Built-in	Freestanding

* Energy consumption **267** kwh per year, based on 280 standard cleaning cycles using cold water fill and the consumption of low power modes. Actual energy consumption will depend on how the appliance is used.

** Water consumption **2520** litres per year based on 280 standard cleaning cycles. Actual water consumption will depend on how appliance is used.

*** Drying efficiency class **A** on a scale from G (least efficient) to A (most efficient).

**** The "**Eco**" is the standard cleaning cycle to which the information in the label and the fiche relates. This programme is suitable to clean normally soiled tableware and it is the most efficient programme in terms of combined energy and water consumption.

CUSTOMER COPY

Mr./Mrs./Ms. _____

Address. _____

Telephone No.: _____

Model Name: _____

Serial No.: _____

Date of Purchase: _____

Cash Memo No.: _____

Dealer Name and: _____

Address Stamp: _____

=====

Service Station Copy

Mr./Mrs./Ms _____

First Name Middle Name Last Name

Address: _____

Pin Code: _____

Telephone No.: (R) _____ (O) _____

E-mail Address: _____

Model Name: _____

Serial No.: _____

Date of Purchase: _____

Cash Memo No.: _____

Products Owned by the customer:(Please tick in the appropriate box.)

<input type="checkbox"/> Washing Machine	<input type="checkbox"/> Refrigerator	<input type="checkbox"/> Color TV	<input type="checkbox"/> 100% Clothes Dryer	<input type="checkbox"/> Dishwasher
<input type="checkbox"/> Music System	<input type="checkbox"/> Oven Toaster Grill	<input type="checkbox"/> 2 Wheeler	<input type="checkbox"/> Car	<input type="checkbox"/> Air Conditioner

WARRANTY

IFB Industries Ltd. ("The Company") warrants to the original domestic purchaser of this dishwasher ("Appliance") that it is free from defects in workmanship and materials. During 24 months from the date of purchase of the new dishwasher all the parts of the dishwasher which prove to be defective in workmanship and/or materials shall be replaced or repaired free of charge on intimation to the company/ company's authorized service centre nearest to the place where the appliance is installed. This warranty is subject to limitations of warranty.



LIMITATIONS OF WARRANTY

1. This warranty is not valid in case of the following events:
 - a) If the warranty card is not fully and properly filled in and signed at the time of purchase/ installation by the company's authorized dealer / service engineer.
 - b) If the completed warranty card is not presented to the authorized personnel at the time of service/ repair.
 - c) If the appliance is not used in accordance with manufacturer's instructions given in the **"Operating Manual"**.
 - d) If the dishwasher has been installed, serviced, repaired, opened or tampered by any unauthorized personnel.
 - e) If defects arise/caused by accidents, alteration, misuse, neglect, abuse, substitution of original components with spurious/non genuine components, attacked by household pest /rodents, fire, flood, earthquake, lightning and/or any other acts of God/natural, calamities.
 - f) If defects arising with optional accessories like trolleys, rat mesh, machine cover, on-line filter, inlet/exhaust extension hoses, tap adapter, extended power supply cable, adjustment feet cover, etc. thereof.
 - g) If damages occur by improper electrical circuits outside the dishwasher or by any electrical supply thereof.
 - h) If the machine serial number on the appliance is defaced, missing or altered.
 - i) If sea water or any substandard detergent has been used in the appliance.
 - j) If the appliance is taken out of India.
2. This warranty does not cover any type of painting, plating including rusting etc., or defects thereof.
3. The company is not liable for any incidental or consequential damages.
4. Parts replaced or repaired under this warranty are warranted throughout the remaining of the original warranty period.
5. The company is not liable for any delay in servicing due to reasons beyond the control of the company or any of its authorized service centre.
6. This warranty is not applicable, if the dishwasher is used for commercial purpose or at places like institutions, hostels, hospitals, community halls and other similar applications.

7. For any service under this warranty beyond city/town/municipal limits from the company /authorized service centre, a fixed charge of Rs. 250/- will be collected from the customers in addition to the actual to and fro charges by the shortest route. Alternatively, the customer can bring the appliance to the nearest service centre for carrying out the necessary repairs, at customer's own cost.
8. During the warranty period, whenever the appliance is shifted from the original city of purchase to another city / town where service is provided by the company's authorized service agent, a warranty transfer charge of Rs. 300/- will be collected from the customer by the company's authorized service agent. The above charges also include the reinstallation charges of the appliance. However, in case of transfer to a city where the company provides direct service, a nominal charge of Rs. 250/- only will be collected from the customer towards reinstallation. The Company, however, shall not undertake the responsibility of shifting / transferring the appliance from the location where the appliance is originally installed.
9. This warranty is issued subject to the jurisdiction of Calcutta courts. and /or other judicial / quasi judicial forums having jurisdiction over the registered office of the company.
10. This is the ONLY WARRANTY covering the appliance given by the company.

OVER **7 MILLION** SATISFIED CUSTOMERS



Microwave Oven

Built in Oven

Dishwasher

Chimney / Built in Hob

Top Load

Front Load

100% Clothes Dryer

Air Conditioner



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